

# YourCroydonon

ISSUE 21 - SEPTEMBER 2008

*'A place to be proud of'*



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## To contact Croydon Council

Taberner House, Park Lane, Croydon, CR9 3JS

email: [contact.thecouncil@croydon.gov.uk](mailto:contact.thecouncil@croydon.gov.uk)

Telephone: **020 8726 6000**

Council website: [www.croydon.gov.uk](http://www.croydon.gov.uk)

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## Schools – the future

The consultation that's taking place into the future nature and location of our secondary schools is one of the most important public participation events ever staged in Croydon.

With education standards and pupil behaviour being such big issues for so many families, the review is a rare opportunity to make a major difference for secondary school pupils and, critically, for those who are approaching secondary school age.

It's vital that we get this right and that's why it is so important that everyone with an interest in education in the borough considers our proposals and give us their thoughts. The consultation is a genuine attempt to elicit feedback. The whole exercise is undermined if we don't secure a level of response that shows people care about something so vital to Croydon's young people.

Although we have set out our thoughts as a starting point for debate, there is absolutely no way that our minds are made up. The only certainty at this stage is that improvement requires something radical. We cannot allow our schools to fail pupils. We want parents to have higher expectations for their children and what they should be achieving. Youngsters must be adequately prepared for the real world. The prospects for young people leaving school with few qualifications are very poor, and that reality becomes even more stark in the context of an economic downturn.

We are, therefore, determined that we won't settle for second best in this review. It is a once-in-a generation chance to bring positive change. And let's be honest, the schools most in need of a fresh impetus are the ones where pupils are leaving with relatively poor exam passes – a flawed passport to a productive future.

The consultation to date has proved there is a great deal of pride in most of our schools. We are convinced this pride could be shared more widely by the parents who at present have shown they don't believe we can meet the needs of their children. Ultimately it's a question of choice – more of the same or something better?

**Mike Fisher**  
Leader of the council



# Smart approach to parking enforcement

## Hi-tech enforcement car assessed for effectiveness

Children will be better protected from the possible danger presented by cars parked illegally near their school gates if a recent council pilot scheme is adopted.

A specially adapted Smart car, fitted with the latest CCTV equipment, was trialled and, when assessment is complete, could pave the way to the council acquiring one for full-time use.

The hi-tech car, fitted with a CCTV camera mounted on a telescopic fixing, monitored parking on pavements and illegal parking

around schools, in addition to other parking contraventions.

With its roof-mounted camera and highly visible traffic-enforcement camera logos, the role of the car was quite clear, and the fully trained operating staff, where appropriate, issued penalty charge notices.

Feedback from other London boroughs that have run similar pilots indicates that the Smart cars actually improve people's view that parking enforcement is fair; the council is confident of a similar response in Croydon



## Planning – the future

### Council concedes defeat but calls for more democratic process

Croydon Council is to lobby harder for a more democratic planning process after its refusal of a much-opposed planning application was overturned by the planning inspectorate.

The replacement of a detached house in Sefton Road, Ashburton, with a block of 10 flats attracted significant local opposition; the council felt the plans were not of a sufficiently high standard, would overdevelop the site and be out of keeping with the area.

However, while agreeing the architectural detailing would be "different", the inspector ruled that the development could be absorbed into the area "without serious harm".

Although strongly disagreeing with this conclusion, the council recognises it has no further opportunity to challenge the outcome.

Earlier this year, it made a resolution to urge a more democratic approach to planning decisions and formally expressed its dismay that government planning inspectors were continuing to overturn local decisions.

Council leader, Mike Fisher, said: "Even when local representatives take account of local circumstances they can be overturned by a largely anonymous bureaucrat with no knowledge of our borough – a worrying erosion of the democratic principle."

## Croydon's young green champions

### Pupils from two Croydon primary schools have been honoured by the Mayor of London

The green credentials of Croydon schoolchildren have been recognised at this year's London School Environment Awards.

Two teams of pupils met The Mayor of London, Boris Johnson, and TV presenter and wildlife photographer Chris Packham at a glittering London ceremony at City Hall.

The theme for this year's awards was learning how litter, graffiti and noise can have a negative impact on the capital's environment.

Applegarth Nursery and Infants in New Addington gained a distinction and was awarded £2,000 for its plans to clear up litter, avoid wasting water and improve the local environment.

St Joseph's RC Junior school in Upper Norwood was highly commended and awarded £1,000.

The Mayor said: "There has been a wonderful response to this year's London School Environment Awards and the enthusiasm shown is really encouraging."

The Mayor was elected on a manifesto promise to protect and preserve London's



open spaces and the awards are designed to help foster children's sense of responsibility for their local environment.

Now in its fifth year, the event attracted entries from 580 schools from across the capital. The Mayor and judges said how impressed they were with the level of enthusiasm and talent shown.

The theme for this year's Awards was learning how litter, graffiti and even noise can have a negative impact on the capital's environment.

# Gold award for clean air

**Croydon's commitment to clean air has been marked by a health charity with the award of a gold medal certificate**

With concerns expressed about the quality of air facing athletes competing in the Beijing Olympic Games, Asthma UK has highlighted the good work carried out by Croydon Council, particularly with its innovative AirText service.

In addition to poor air quality affecting people with breathing problems, it has an impact on those with heart conditions.

AirText user June Laird, of Selhurst, accepted the award on behalf of the council and told how the service had changed her life.

"I have a mechanical valve, because of my heart disease," she said.

"AirText sends me a warning if the pollution levels are likely to be high the following day.

"That lets me plan my day, so that, if I was going for a walk, I'd know to go early in the morning or later, in the evening, when the levels aren't so high.



"I use it regularly and it's improved my quality of life."

The service, which sends a warning text to subscribers, has been picked up by authorities across the UK and a number of foreign countries. Indeed, Beijing's council used it extensively during the Olympics.

If you have asthma, emphysema, bronchitis or heart disease diagnosed by a doctor, or look after somebody with one of those conditions, and would like to find out more or sign up for the free service, visit [www.airtext.info](http://www.airtext.info)

You can also send an email to [pollution@croydon.gov.uk](mailto:pollution@croydon.gov.uk) or call 020 8760 5483

## Croydon first to meet housing targets

**Croydon congratulated by government for beating deadline**

Two years ahead of schedule, Croydon has become the first London borough to meet government temporary accommodation targets.

Iain Wright MP, parliamentary under-secretary of state for communities, local government and the regions, visited the borough to see how the council has halved the number of homeless families living in temporary accommodation.

In 2005, the government set local authorities a challenging target to reduce its use by 50% by 2010.

Croydon accomplished this feat two years early by developing a number of award-winning schemes to get families into permanent homes as quickly as possible.

And the council has been made Regional Homelessness Champion, to share skills and knowledge with other councils.



Cllr Dudley Mead, deputy leader and cabinet member for housing (pictured with Mr Wright, and Susan Claysey and her son Morgan, who were recently offered a permanent/assured tenancy), said: "The council has worked very hard to reduce homelessness in Croydon and this is a fantastic achievement.

"Not only does it mean fewer households have to face the problem of living in temporary homes, it also means that costs to the council have been reduced."

Mr Wright, said: "I congratulate Croydon on being the first London authority to meet our tough temporary accommodation target. This is an excellent achievement.

"Croydon is leading the way in London and its achievements challenge other local authorities to do the same."

## Off to market

**The freshest of produce available straight from the supplier**

September's farmers' market in Coulsdon will take place on Saturday 27, in the usual car park venue of Teddies Nursery, in Chipstead Valley Road.

The market, held on the fourth Saturday of each month, runs from 10am to 3pm and has quickly established itself in many people's diaries as a must-visit event.

Among the seasonal produce usually available are: cheeses, meats, fruits and vegetables, pies, fresh farm eggs from Coulsdon Farm (about as local as you can get), wine and cider from Coulsdon's Iron Railway Vineyard, potted herbs, a range of breads, and home-made soups and salads.

Remaining dates for the year are: 25 October and 22 November.





# Report food problems by text

## New service offers swifter reporting option for food safety concerns

Reporting problems with food to the council is now even easier following the launch of a new texting service.

The council has extended its successful "See and Tell" service, and residents can now send a text message directly to the council to report concerns about food safety or food labelling issues.

Texts can be sent to report: poor hygiene standards in food businesses, unfit food being sold or displayed for sale, food-labelling problems, out-of-date food, accumulations of rubbish in food businesses, pest-control problems in food businesses, and allegations of food poisoning.

The new service couldn't be simpler to use, simply text FOOD to 60660 with a description of the problem.

Once a text is received, the details are passed on to the food safety team so the problem can be dealt with as swiftly as possible

Customers will get an automatic text message acknowledgement and an officer from the team will be in contact within one working day to discuss their concerns further and take the necessary action.

Messages should cost the user's normal network rate.

The food safety team can also be contacted by email to [food.safety@croydon.gov.uk](mailto:food.safety@croydon.gov.uk), by telephone on **020 8760 5436**, or by fax on **020 8633 9614**.



# Taking the toys to you

## Balloons and painted faces help launch new mobile toy library

Toys are in abundance for young children in Croydon with the launch of the Pre-School Learning Alliance's new mobile toy library in partnership with the council.

Toys to You is a partnership project aiming to increase play opportunities for preschool children by allowing them to borrow toys.

Thanks to £80,000 Big Lottery Funding, the Pre-School Learning Alliance has bought and adapted a bus to travel to community groups and specific locations across the borough throughout the year.

Funding to equip the bus with new toys has come from a variety of sources, including Croydon's children's centres which are also an active partner in Toys to You.

The toys are curriculum-based and will range from tricycles to teething rings, and the bus is designed with space on board for children to share books.

By joining the project, children will automatically become a member of Croydon

libraries, and the library service is working closely with the play development team to ensure that books as well as toys will be available from the bus.

Toys and books can be returned to any library or children's centre in the borough.

For more information, contact Toys to You manager, Louise Hibbet, on **07800 777 037**

During September, the bus will be visiting the venues, listed below.



Monday 1, 15, 29	Longheath Gardens, Shirley Shrublands Community Centre Orchard Way, opposite Regency Walk	9.45 to 10.45 11.30 to 1pm 2.15 to 3.15
Monday 8, 22	New Addington Community Centre Elmside, Fieldway Layhams Road Travellers' Site (red gate)	9.45 to 11.15 11.45 to 1pm 2.15 to 3.30
Tuesday 2, 16, 30	Upper Beulah Hill, by All Saints school Denmead Road, Handcroft Road Estate Onslow Road, Upper Norwood	10 to 11.15 noon to 1.15 2.15 to 3.30
Tuesday 9, 23	Goodenough Way, Old Coulsdon Portnalls Road, Coulsdon (near Vincent Rd)	10 to 11.15 11.45 to 1pm
Wednesday 3, 17	Purley Baptist Church, Reedham Pk Ave Kingsdown Avenue, near Coningsbury Rd	10 to 11.30 noon to 1.15
Wednesday 10, 24	Brigstock Road (Iceland car park) Devonshire Road, Whitehorse Estate	10 to 11am 11.30 to 1pm
Thursday 4, 18	Broadcombe//Farnborough Ave green Forestdale Forum Cotelands (John Ruskin College)	9.45 to 11.1 11.45 to 1p 2.15 to 3.30
Thursday 11, 25	Goodwin Way, by Duppas Junior School Franklin Way, by Therapia Lane tram stop Latham's Way Travellers' Site	10 to 11.15 noon to 1.15 2.15 to 3.30
Friday 5, 19	North End Highbury Ave, Thornton Heath	10 to noon 1.30 to 3pm
Friday 12, 26	Stroud Green Way, by Top Tots Day Care Canal Walk, Addiscombe Avenue Road, South Norwood	9.45 to 11.15 noon to 1pm

# Birthing, babies and bargains

**Everything for mums and mums-to-be will be on hand at this year's Pregnancy and Baby Fair**

New, not-so-new and expectant parents have the chance to pick up advice and tips, and grab themselves a bargain, at the ninth Pregnancy and Baby Fair hosted by the Croydon branch of the National Childbirth Trust. A range of exhibitors covering pregnancy, baby care and toddlerhood will be showcasing their products and services at the fair.

Expectant parents will be well served, with stalls offering information on birth services including midwifery, doula or birth-buddy support, hypnobirthing, aromatherapy and reflexology, and pregnancy yoga, as well as the NCT's own antenatal classes and breastfeeding support.

And products ranging from maternity and baby



clothing, baby equipment and childcare books will be on sale.

There will also be talks, competitions, refreshments and a quiet room to rest aching legs or feed hungry babies.

The Pregnancy and Baby Fair 2008 will take place between 11am and 2pm on Saturday, 27 September, at All Saints' Church Hall, Onslow Gardens, Sanderstead; £2.50 for adults, children free.

For more information, call **0870 112 9283** or visit [www.nctpregnancyandbabyfair.com](http://www.nctpregnancyandbabyfair.com)

# The planning wizards of Oz

**Croydon, south London, wins out over Croydon, South Australia – or Victoria, or New South Wales, or, for that matter, Queensland**

There may be a handful of Croydons in Australia but four planning and building control officers from down under have decided they'd rather work in the one in the UK's capital.

The new recruits, signed up on two-year contracts, have been convinced the grass really is greener in our Croydon and will be giving up their lifestyle in Australia for the opportunity to work for the council.

After social workers, planning staff are the second most "hard-to-fill" occupation for local councils and Croydon has been struggling for several years to maintain a full team.

Having researched options, the council decided on the pioneering step of undertaking a recruitment drive down under where planning staff have the kind of skills that can easily transfer to the English workplace.

NEW AND EXCITING...



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Part of





## Need Help?

The Family Justice Centre can be contacted between 9.30am and 5pm, Monday to Friday, on

**020 8688 0100.**

In an emergency  
always

**dial 999**

# Justice for families

**The reputation of a unique Croydon service continues to grow – and now has international recognition.**

Since opening its doors in December, 2005, Croydon's Family Justice Centre has offered support, advice and practical help to more than 9,000 families.

The centre is the first of its kind in Europe to offer specialist help to family violence victims, providing a safe place for those living with, or escaping from, abuse to get all the help they need to rebuild their lives.

The centre, in central Croydon's Park Lane, opposite the Fairfield Halls, has been based on, and developed in partnership with, similar centres in San Diego and New York, in the United States.

Offering a range of services to families who have been subjected to domestic violence, workers at the centre have seen that their efforts have helped reduce abuse and increase the options available to victims.

The centre works in close contact with Croydon Council, the police and courts, helping to bring more abusers to account for their actions.

Victims of abuse, their children, parents, sisters and brothers have access to resources including medical and legal services, police officers, probation officers, doctors, counsellors, advocates, social workers, housing providers, benefits advice, education providers, children's services and adult education groups, all from a central point.



## The centre also offers

- A crèche
- Children and young people's counselling
- A forced-marriage reporting centre
- A missing persons unit
- Two medical treatment rooms, which can help with everything from health checks (including children's) to stab wounds and stitching
- Barnardos Eclipse project (to stop sexual exploitation)
- Help getting back into work
- Parenting groups
- Legal help
- Housing advice
- Refugee services
- Immigration advice
- Access to safe housing.
- A technical assistance team also advises other areas on how to set up a similar service.



**The centre works in close contact with Croydon Council, the police and courts, helping to bring more abusers to account for their actions.**



**The reputation of the Family Justice Centre was enhanced recently when representatives from Canada, the US, China, Dubai, Germany, Mexico and the Czech Republic attended the International Family Violence conference in Croydon.**





# High-profile waste

The council is joining forces with three neighbouring boroughs to deal with the ever-growing problem of rubbish disposal – and your views are wanted

With central and regional government demanding London boroughs provide their own waste-disposal facilities, Croydon Council will be inviting residents to put forward their views and share their concerns about where we should manage the rubbish produced in the borough.

Croydon households produce 139,427 tonnes of waste each year (source: Defra 2006/2007) – the same as filling up 232 double-decker buses. More than 70% ends up in landfill.

Add to that waste produced by local businesses, construction sites, hospitals, and the like, and that's a lot of rubbish to deal with.

Landfill is fast filling up, and the waste stored in landfill releases the greenhouse gas methane. Transporting the waste also creates CO2 emissions.

Having local facilities could reduce climate-changing gas emissions and reduce our reliance on landfill.

Much of our waste can be reused, recycled or composted in state-of-the art facilities, and the waste

that remains after recycling and composting can be used to produce heat or energy.

Have your say now, before it becomes policy.

Croydon has teamed up with the neighbouring authorities in Kingston, Sutton and Merton to develop a waste plan.

The plan will identify local sites suitable for waste management and set out policies for sustainably managing waste. When complete, it will become part of each borough's local development framework.

We want to involve as many residents as possible in the decision-making process, so get in touch now.

The first public consultation on developing a waste plan runs from 19 September to 31 October, with public workshops held during that period.

For an invite to your nearest workshop, email [southlondonwasteplan@rbk.kingston.gov.uk](mailto:southlondonwasteplan@rbk.kingston.gov.uk) or call Emma Smyth on **020 8547 5375**.

To keep updated and find out more, go to [www.croydon.gov.uk/wasteplan](http://www.croydon.gov.uk/wasteplan)

## The Numbers

Waste produced by Croydon households  
**139,427**  
tonnes

Percentage sent to landfill  
**70**

Councils involved in waste restructure  
**4**

**Having local facilities could reduce climate-changing gas emissions and reduce our reliance on landfill.**

# Popping out to help

During September, Croydon Council's Pop Service will be visiting a number of venues, including those listed below. For details of additional dates and venues, visit [www.croydonpop.org.uk](http://www.croydonpop.org.uk), check with your local service provider, call **020 8654 4440** or email [info@croydonpop.org.uk](mailto:info@croydonpop.org.uk)



DATE	TIME	SERVICE	VENUE	SERVICE PROVIDER
<b>Tuesday 2 Sept</b>	11am-1.30pm	Table	UNACC, 26 Avenue Road, South Norwood SE25 4DXI	
<b>Thursday 4 Sept</b>	10am-2pm	Bus	North End, Croydon CR9 1SX	Pharmacist, Hearing Resource Centre, health visitor
<b>Tuesday 9 Sept</b>	11.30am-1.30pm	Table	Pop-in, Norbury Methodist Church, Pollards Hill North, SW16 4NL	Health visitor
<b>Friday 12 Sept</b>	10am-1pm	Bus	Mayday University Hospital, London Road CR7 8LY	Health visitor
<b>Thursday 18 Sept</b>	10am-1.30pm	Bus	PCT AGM, Fairfield Halls, Croydon CR0	
<b>Saturday 20 Sept</b>	2pm-4pm	Bus	St Edmund's Church, Mitchley Avenue, Riddlesdown CR2 9HL	
<b>Tuesday 23 Sept</b>	10am-2pm	Bus	North End, Croydon CR9 1SX	Health visitor
<b>Thursday 25 Sept</b>	Noon-2pm	Bus	Toldene Court, Tollers Lane, Old Coulsdon CR5 1BJ	Health visitor 12pm-1pm
<b>Tuesday 30 Sept</b>	10am-1pm	Bus	South Croydon Neighbourhood Care Assn, Elmfield Way shops, South Croydon CR2 0EJ	



**Immunised children are protected against serious diseases, such as measles, meningitis C and polio, which can lead to permanent disability – or even death.**

# Child immunisation



A moment's pain is a small price to pay for long-term protection against serious disease

Immunisation saves lives – and Croydon Council, with partner organisation Croydon PCT, is urging parents to make sure their youngsters benefit from the protection offered in the borough.

Immunised children are protected against serious diseases, such as measles, meningitis C and polio, which can lead to permanent disability – or even death.

Immunised children are also less likely to be a source of infection to others, meaning that those who can't be immunised will still benefit.

This is known as population or "herd" immunity, and works only when almost all children are immunised.

If the numbers get too low, as has been the case with the MMR vaccine in recent years, the population isn't adequately protected and outbreaks of disease occur – such as the recent rise in cases of mumps and measles in London.

Dr Tim Crayford, Croydon's director of public health, had the following message for all parents and carers: "Please ensure that your child is up to date with their vaccines to protect their health and reduce the risk of dangerous and life-threatening illnesses".

The Department of Health's recommended childhood immunisation programme is detailed in the table opposite.

A new, school-based, immunisation programme to

protect against cervical cancer will begin in September.

All girls aged 12 and 13 (school year 8) will be offered the human papilloma virus (HPV) vaccine, involving three injections over a six-month period.

Praising the introduction of this vaccine in Croydon, Dr Crayford said: "The new HPV vaccine offers a great opportunity to prevent serious illness by protecting young women against the viruses that, each year, cause hundreds of cases of cervical cancer.

"I would urge all young women to take up this free offer of protection from the NHS".

He also stressed the importance of having all three injections to get the full benefit.

Older girls will also be able to benefit from the vaccine, as, this year, there are plans to offer the vaccine to girls aged 17 and 18 (school year 13).

Further details will be announced later in the autumn.

From autumn 2009, a catch up programme will run for two years. Girls aged 16 to 18 (school years 12 and 13) will be offered immunisation in 2009/2010, and girls aged 15 to 17 (school years 11 and 12) will be offered immunisation in 2010/2011.

If you have any concerns about immunising your child, or think that your child may be missing one of the recommended vaccinations, you should talk to your health visitor, GP, practice nurse or school nurse.

Further information is available at [www.immunisation.nhs.uk](http://www.immunisation.nhs.uk)





# - be sure your child is jabbed

Older girls will also be able to benefit from the vaccine. A catch-up programme will run for two years from autumn 2009.

Recommended age to immunise	Vaccine	How it is given
Two months	Diphtheria, tetanus, pertussis (whooping cough), polio and Hib*	One injection
	Pneumococcal	One injection
Three months	Diphtheria, tetanus, pertussis (whooping cough), polio and Hib*	One injection
	Meningitis C	One injection
Four months	Diphtheria, tetanus, pertussis (whooping cough), polio and Hib*	One injection
	Meningitis C	One injection
	Pneumococcal	One injection
Twelve months	Hib*/meningitis C	One injection
Around 13 months	Measles, mumps and rubella	One injection
	Pneumococcal	One injection
Three years four months to five years	Diphtheria, tetanus, pertussis (whooping cough) and polio	One injection
	Measles, mumps and rubella	One injection
12 and 13 years (girls only)	Human papilloma virus	Three injections
13 to 18 years	Tetanus, diphtheria and polio	One injection

(\* Hib – Haemophilus influenzae type b – is an important cause of childhood meningitis and pneumonia.)

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# Keeping the borough ticking over

## CCTV control room

The shops have closed, the office blocks' lights have been switched off, the bars have served their last drinks and everybody has gone home – so that's Croydon done for another day, right?

Wrong.

It may appear that nobody's keeping a watchful eye but, actually, that's not the case because the council's community safety services CCTV control room staff are always on duty – 24 hours a day, seven days a week, 52 weeks of the year.

The CSS CCTV control room, located in the basement of Taberner House is manned on a three-way shift pattern by 18 controllers and a manager.

During the silent hours, weekends and bank holidays they are the council's out-of-hours emergency service, dealing with requests from tenants for plumbers, electricians or any emergency requirement.

They also accept calls for assistance for social services and road traffic accidents.

The controllers monitor and digitally record 105 on-street cameras, located throughout the borough – Croydon town centre, Norbury, Thornton Heath, Broad Green, Purley and New Addington.

They have direct radio communications with the police and are regularly asked to bring their cameras into play to help locate a missing person, vehicle or a criminal on the run.

The CCTV cameras remotely monitor a number of schools and other buildings in the borough, with staff ordering one of the council's mobile enforcement dog units to investigate if an alarm is sounded.

The control room also monitors and responds to requests from the Safer Croydon Radio system, which has a growing membership of more than 250.

**The controllers monitor and digitally record 105 on-street cameras, located throughout the borough – Croydon town centre, Norbury, Thornton Heath, Broad Green, Purley and New Addington.**



## Highways

The council's highways team operates a 24/7 emergency response and call-out service to deal with highway hazards – from road traffic collisions to fly-tipping and other obstructions.

And, during the winter months, the team can often be seen at work, late at night and early in the morning, either gritting roads in the event of snowfall or a heavy frost, or clearing the main routes if deep snow has settled.

The three-strong team has responded to 743 out-of-hours calls in the past 12 months:

- 367 Road traffic collisions
- 320 Call-outs (dangerous pot holes, damaged street furniture, broken/missing covers, etc)
- 52 Cleansing (fly-tips, etc)
- 2 Structures (dangerous walls, hoardings, etc)
- 2 Others





Croydon Council is a big operation with thousands of employees working for the good of the borough's residents, businesses and visitors.

Obviously, that work encompasses a host of disciplines, which, by their very nature, don't all sit happily within the 9 to 5 average working day.

Running the council, then, is a 24-hour operation.

In this and the next edition of *Your Croydon* we'll be taking a look at some of the jobs, and one or two of the people that do them – the jobs that keep the borough ticking over and offer its council taxpayers outstanding value for money.

## Neighbourhood Enforcement Officers

Tracey Bellamy is one of 19 neighbourhood enforcement officers currently working around the borough.

With shifts covering 8am to 10pm, Tracey and her fellow officers deal with a wide range of issues. These include responding to offences such as litter, graffiti, fly-tipping, abandoned vehicles, illegal street trading and dog waste, for which they can issue fixed penalty notices.

They also help to ensure acceptable behaviour agreements are being kept and help to tackle antisocial behaviour.

Other duties include conducting investigations, gathering information for civil and criminal action and helping to support vulnerable witnesses in court cases.

The Neos also run the Cabsafe transport marshal scheme on Friday and Saturday nights, offering town-centre late-night revellers a service to help them get home safely (see story, page 15).



**"The 24-hour pollution service covers a range of anything from complaints about noise to dealing with bonfires, food poisoning, dust, or the discovery of a dead body, out of hours."**



## Pollution service

**From dead pigeons to chemical spills, the members of Croydon's 24-hour emergency team have seen it all**

Croydon Council's 24-hour emergency service is equipped to deal with everything that causes a public health nuisance.

Leigh Bourne, a 15-year veteran of the service, said: "When you start a shift, you can't predict how your day – or night – will be.

"The 24-hour service covers a range of anything from complaints about noise to dealing with bonfires, food poisoning, dust, or the discovery of a dead body, out of hours.

"Other occasions have seen the team in attendance when Oban Road, in Thornton Heath, was closed after a car hit a swarm of bees, being called out to a bin full of dead pigeons, and, more than once, it has been called on to deal with chemical spills."

But there are other aspects to the job. The summer months, from May to September inclusive, see the council and police run a coordinated noisy party patrol on Saturday nights from 11pm to 3am.

Responding to calls from residents, the party patrol ensures that those enjoying the long summer nights don't do so at the cost of their neighbours' sleep.

The pollution service also has a night-duty pollution enforcement officer on call seven nights per week, all year round, to deal with noise complaints.

For further information, call **020 8760 5483**.

## The Numbers

Highways staff out-of-hours call-outs

**743**

Safer Croydon Radio subscribers

**250**

Neighbourhood enforcement officers (full complement)

**28**

**Neighbourhood enforcement officers deal with a wide range of issues. These include responding to offences such as litter, graffiti, fly-tipping, abandoned vehicles, illegal street trading and dog waste, for which they can issue fixed penalty notices.**



**The Cultural Olympiad is an integral part of London 2012, allowing people to take part in cultural events and celebrations in every community across the UK.**



**The Cultural Olympiad will include live events such as the handover ceremonies from Beijing to London and the closing and medal ceremonies at London 2012.**

# Shaping the Cultural Olympiad for Croydon

**With the physical exertions of the Olympics passed, it's time for some cultural expression**

After months of build-up, and 17 days of sporting drama, the Beijing Olympic Games have been and gone.

But that doesn't mean all thoughts of the Olympics are put to one side.

As well as seeing the Paralympic Games, and ending Beijing's involvement in this year's sporting extravaganza, September will mark the beginning of the London 2012 journey.

And it also marks the launch of the Cultural Olympiad, a four-year celebration of the upcoming Games with a programme of events and festivals across the UK.

The core themes of the Cultural Olympiad are: inspiring and involving young people, celebrating London and the UK, welcoming the world, and generating a positive legacy through cultural and sporting participation.

The Cultural Olympiad is an integral part of London 2012, allowing people to take part in cultural events and celebrations in every community across the UK.

The Cultural Olympiad will include live events such as the handover ceremonies from Beijing to London and the closing and medal ceremonies at London 2012.

It also includes a number of cultural projects featured in the London 2012 bid, including 2012 Carnival, World

Cultural Festival, an International exhibitions programme, and a Live Sites project, to developing a network of live screens across the UK.

There will be a UK Cultural Festival, which will encompass thousands of local and regional events as part of the celebration.

The launch of the Cultural Olympiad will take place over the weekend 26 to 28 September to promote the start of the four-year celebrations, announce a number of London 2012 Projects and begin to spread the word about what the Cultural Olympiad actually is.

Events will be taking place in Croydon to celebrate the handover of the Games to London and the start of the Cultural Olympiad.

Look out for what is happening near you, from 17 September until 10 October, and look out for a Cultural Festival event in Croydon over the launch weekend of 26 to 28 September.

Remember, this is just the start of the Games in London, so keep an eye open for projects and events in your area.

If you would like any further information about London 2012, our plans for Croydon or if you wish to join the email bulletin list, please contact Ed McDermott on **020 8726 6000 (ext 62228)** or email him at **[edward.mcdermott@croydon.gov.uk](mailto:edward.mcdermott@croydon.gov.uk)**

For events listings, visit **[www.croydon.gov.uk](http://www.croydon.gov.uk)**





# Be safe - be Cabsafe

**Don't let a night's partying end in distress. Getting home after a night's revelry in central Croydon is, too often, pretty low on people's list of priorities.**

The homeward journey should be a major consideration if the chances of a fun evening becoming quite the opposite are to be minimised.

It is with the safety of the town's visitors, particularly young women, in mind that Croydon Council set up the popular Cabsafe scheme.

Cabsafe operates outside the Clocktower complex, in Katharine Street, on Friday and Saturday nights between 10pm and 4am.

A team of three transport marshals assist individuals to access local taxis and minicabs, and offer advice and information regarding transport alternatives.

The role of the transport marshal is to help ensure the safe dispersal of night-time revellers, thus reducing the opportunity for incidents of antisocial and criminal behaviour arising from large groups aimlessly remaining in the area.

The area is well lit, and monitored by the council's CCTV cameras at all times, which, in addition to increasing the perception of safety by providing public reassurance, helps to deter the illegal touting for business by minicab drivers.

The transport marshals hand out Late-Night Travel Guides containing Croydon-specific information and raise awareness of the Londonwide Know What You're Getting Into campaign, which sets out the following advice:

- always try to pre-book a car through a licensed minicab office;
- ensure the car you ordered is the one you get into;
- know the car details and ensure the driver knows what name it was booked under;
- sit in the rear of the vehicle and carry a mobile phone or shriek alarm.



**It is with the safety of the town's visitors, particularly young women, in mind that Croydon Council set up the popular Cabsafe scheme.**



## Old Palace of John Whitgift School



### Setting the standard for independent education

- for girls aged 4 to 19 years
- for girls and boys aged 3 months to 4 years

Generous bursaries and scholarships through the Whitgift Foundation

- cherishing the individual
- unleashing creativity and innovation
- nurturing dreams and ambitions
- inspiring the leaders of tomorrow
- achieving academic excellence
- providing a focused and flexible curriculum
- celebrating multi-cultural understanding and respect

**Open Mornings**  
9.00 - 12.00

**Years 6 - 13**  
**Saturday 4 October**

**Nursery - Year 5**  
**Saturday 11 October**



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Call **020 8688 2027** or email [schooloffice@oldpalace.croydon.sch.uk](mailto:schooloffice@oldpalace.croydon.sch.uk)

*Fineo Coronat Opus* *Pro Ecclesia Dei*

[www.oldpalaceofjohnwhitgift.org](http://www.oldpalaceofjohnwhitgift.org)  
Old Palace Road, Croydon CR0 1AX

CHEWING GUM ACTION GROUP



**CROYDON COUNCIL**  
[www.croydon.gov.uk](http://www.croydon.gov.uk)

# Sin



# Bin

**Bin your gum. Avoid a fine of up to £80. Thanks.**

# a new Learning curve



**Schools are looking at how they can open up their grounds for community use, such as multi-sports courts and climbing walls.**

## Extended schools – what they are and what they mean to you

Are you a working parent who needs to find a childminder or an after-school club?

Or perhaps you want to understand how maths is now taught so you can support your child.

Maybe you want to brush up on your own skills, or to attend a fitness class held at your youngster's school.

Or perhaps you are still at school and fancy trying a new hobby after class.

If any of the above applies to you, the extended schools plans could be of benefit.

The plans back the view that children and young people do better at school when they are healthy, confident and motivated to learn.

By extending the range of services available at, or through, school, children, young people and their families will have the support they need to thrive.



## What is an extended school?

Extended schools offer a range of services and activities, often outside normal school hours, to help meet the needs of children, their families and the wider community.

Schools in Croydon are working together and with children's centres to ensure people's needs are met locally.

By September, at least half of our primary schools and a third of secondary schools will be providing access to services and activities – all schools will offer this by 2010.

## How can it help me?

There are five areas that you should know about:

**Childcare** – Childcare should be available to all parents both before and after the school day and during school holidays, enabling parents to work or study.

This may be based at a school or another community setting, and the care provided by the school, a childminder or a private or voluntary group. Arrangements for the safe transport of children must be in place when the care is not based at the school site.

Schools are developing good links with local childcare providers and will be able to let you know what's available in your area.

Often you will be able to meet childcare providers at new-parents' evenings and open days. Some schools also have childcare notice boards, or folders in the entrance hall, with up-to-date information.

**Varied activities** – Working together with partners such as libraries, the youth service, community and voluntary groups, private providers and the sports partnership teams, schools will provide access to many activities.

These may include homework clubs, sports, music tuition, dance and drama, special interest clubs (eg, chess), visits to museums and galleries, learning a foreign language, volunteering, and business and enterprise activities.

The activities will depend on demand and what parents, children and young people have said they would like. They may take place at lunch time or after the school day has finished. There will be a charge for some.

**Parenting support** – Parents and carers will be invited to fun, informal information sessions when their child starts primary school and high school. These provide





an opportunity to talk with other parents and school staff. There is also the chance to get information about parent support organisations so you know you can seek advice if you need it.

Schools want to hear parents' views so they can plan the best support. This may include parenting programmes, family learning and drop-in sessions with the school nurse or other people that you can talk to in confidence.

**Access to specialist services** – Schools already work closely with health services, behaviour support services and other specialist agencies to make sure that children and young people get help when needed. Arrangements are also being put in place to make sure they can get additional support at, or through, school quickly when they need it most.

**Community facilities** – Where possible, schools will provide access for the community, including youth

groups, to their facilities. This may include ICT suites, sports and arts facilities and opportunities for adult learning.

**Who will benefit?** Everyone...

### Does Croydon already have extended schools?

Yes, with facilities available at a number of sites, and more being added.

Woodcote High School has a community gym; Place2be offers a counselling service for children, parents and staff at several primary schools; a Headstart support service is provided by child and adolescent mental health services in high schools; and there is a thriving parents forum at Archbishop Lanfranc School.

Schools are also looking at how they can open up their grounds for community use, such as multi-sports courts and climbing walls.



**The activities will depend on demand and what parents, children and young people have said they would like.**

### What do you think?

It is important that schools talk to children, young people and their families about what is available.

School staff will be asking parents and pupils what they think about their plans in various ways – at parents' evenings, open evenings, through questionnaires, parents' forums, student councils and fun days.

Extended schools coordinators are working with schools to make sure they are developing activities and services that meet the needs of the school community and the local community.

### How to contact us

If you require further information ask the school, contact the family information centre on **0845 1111100** or email the extended schools development manager, Debby MacCormack, on **debby.maccormack@croydon.gov.uk**

Young people can find out what is happening in their area by logging on to **www.croydonyouthtube.com**



**One week's collection of egg boxes by the Green Team at All Saints' Church, Sanderstead. The boxes are great for composting, too.**

# croydon ecocitizen

## Ecocitizen comes of age

Ideas and enthusiasm for Ecocitizen have gathered pace – thank you to everyone who has sent in their green tips and nominations.

We know that all the nominees have been making a difference, so it is a tough job for the judging panel members who are selecting the winners about now, ready for an exciting presentation event on 23 October.

### Green Tips

Our green tips competition is completed and the winners being chosen. In the meantime, there are still lots of ways to live a greener lifestyle – and some are so easy.

Here are a few of the tips from Croydon residents:

- schools are back: save your bottles, egg boxes, tubes and cereal boxes and give them to your children/grandchildren to use for craft work at school;
- stick labels over used envelopes and reseal the back with sticky tape;
- use ball-point pens until they run out;
- complete an I Move London pledge online and commit to reducing your car travel. See: [www.tfl.gov.uk/imovelondon](http://www.tfl.gov.uk/imovelondon) ;
- be greener – and get £100 off your council tax. Prepare for those colder days by signing up for loft or cavity wall insulation through the council's offer with British Gas. Visit [www.keepcroydonwarm.org.uk](http://www.keepcroydonwarm.org.uk) or call **0845 971 7731** and quote ref. CCCT for the council's offer with British Gas.

### Future citizens

It is evident that many children are taking on board, and acting on, messages of the need for greater environmental awareness.

With schools about to start a new academic year, we know that many have their sights set on being more planet-friendly.

At St Joseph's College, the boys collect and sort the used paper, which is then picked up by a collector from a recycling paper mill.

The school is given points for collected paper weight which it can convert at the paper mill into specialist papers. The boys have visited the paper mill themselves to see what happens.

Over at Kenley primary school a new wood-burning boiler is being installed, with the help of a government grant for low-carbon energy sources.

### Celebrating your green successes

There will be a grand presentation ceremony on Thursday, 23 October, between 2 and 4pm in the Arnhem Gallery, Fairfield Halls.

Make a date for this spectacular event – featuring an exciting recycled fashion show, a gorgeous performance by Elmwood primary school singing *Circle of Life*, from *The Lion King*, and a dramatic video presentation of Croydon's sustainability secrets, with live musical backing.

For more details, email [sustainability@croydon.gov.uk](mailto:sustainability@croydon.gov.uk), call **020 8760 5791** or write to Ecocitizen, Environment and sustainability team, 18th floor, Taberner House, Park Lane, Croydon CR9 3BT

### What are the categories for Ecocitizen?

Category
Recycler of the year
Low-carbon household
Favourite Croydon 'green' project
Natural Croydon
Best environmental 'message/campaign'
Primary school
Secondary school
The Croydon Ecocitizen 2008





# Gumming up the works

## No more excuses in Croydon's big clean-up

The ongoing battle against the thoughtless disposal of chewing gum – and litter-dropping in general – is being notched up a gear.

And one of the principal weapons to bring about a reduction in this antisocial behaviour is Croydon Council's team of neighbourhood enforcement officers (Neos).

Following the introduction of new legislation earlier this year, Neos have been taking a tough line on offenders, with on-the-spot penalty fines of up to £75 issued to those found dropping litter.



In partnership with the Croydon Business Improvement District (Bid) team, the council is waging a war on gum, bringing powerful cleaning devices and crack teams of cleaners into the fray.

But half the battle involves communicating the message to town-centre users that dropping any kind of litter on our streets is

not only antisocial but an offence for which they could be fined or prosecuted – and even get a criminal record for littering.

The streets have been cleaned and many more litter bins, chewing gum and butt bins introduced, so people are now being told that littering will no longer be tolerated.

In support of this, the Chewing Gum Action Group, chaired by the Department for Environment, Food and Rural Affairs (Defra), announced that Croydon Bid was one of 16 successful applicants to be included in its national media campaign this year.

This summer's awareness-raising campaigns include visuals and posters, as well as wider activities.

The campaign aims to:

- encourage positive behaviour change; and
- reduce the amount of used chewing gum dropped as litter.

It is hoped that this year's campaigns will at least match the achievements of last year's, which saw an average reduction in chewing gum litter of 38%.

For more information on the campaign, visit [www.croydonbid.com](http://www.croydonbid.com) or call **020 8680 6123**.

*We're in our twenties and we run our own business. We're doing our bit to make Croydon safer, are you doing yours?*



**For further information about setting up a business in Croydon visit [www.croydon.gov.uk/business](http://www.croydon.gov.uk/business)**



INCORPORATING THE FOLLOWING ORGANISATIONS:



## Croydon Enterprise

Croydon Enterprise provides a wide range of support and advice for businesses including financial advice, franchising opportunities and more.

Croydon Enterprise can give businesses information on:

- finance for new and growing businesses
- business advice
- local franchise opportunities
- international trade / export
- affordable premises / accommodation
- 'business friendly' planning advice
- business courses and workshops.

Call the Croydon Enterprise business hotline - **020 8680 6161** or visit the website at [www.croydonenterprise.com](http://www.croydonenterprise.com)

## Console Lounge

Console Lounge is a computer gaming centre, providing Xbox 360s, Play Station 3 and a Nintendo Wii; all of which are displayed on 32" HDMI screens and are connected to the internet for live, interactive and virtual gaming.

Console Lounge regularly plays host to tournaments for games such as Pro Evolution Soccer 2008.

Console Lounge's aim for the future is to open other sites across the UK where they can hold tournaments and other events on a grander scale and allow those who have a passion for gaming a place to express themselves.

For further information about Console Lounge, please visit [www.consolelounge.co.uk](http://www.consolelounge.co.uk)



**The majority of our services can be accessed via the council's website, including safe and secure options for a range of services, such as purchasing parking permits and paying fines.**

# Pit stop for One Stop

## Council's headquarters reception area gets a makeover

It's all about change for One stop at Taberner House as the service is in line for a complete refurbishment that will bring new and updated facilities to serve our customers more effectively.

With more than 380,000 customers a year accessing the service, we're taking positive steps to improve, upgrade and modernise the existing One Stop to provide you with an improved, streamlined and professional service.

The current service will move into temporary accommodation on Monday, 22 September, with the existing facilities closing at noon on Friday, 19 September.

The service will be provided on two sites on the complex.

All housing, revenues and benefits enquiries will be dealt with in the Fell Road offices, and all other general enquiries in Taberner House's east wing, to the left of the building's main entrance.

The schedule of works is:

- preparation of temporary locations: 28 July to 16 September;
- closure of existing One Stop: Friday, 19 September;
- opening of temporary locations: Monday, 22 September;
- launch of new One Stop: mid-December.

To minimise the number of journeys to the temporary facilities, the following means of contact can be used:

**On line:** [www.croydon.gov.uk](http://www.croydon.gov.uk)

The majority of our services can be accessed via the council's website, including safe and secure options for a range of services, such as purchasing parking permits and paying fines.

**By phone:**

<b>General enquiries</b>	<b>020 8726 6000</b>
<b>Housing</b>	<b>020 8726 6100</b>
<b>Environmental issues</b>	<b>020 8726 6200</b>

The contact centre can also assist with a wide range of queries that may mean a visit is not necessary.

**By text:** 60660

Our text service is designed so that you can request anything from application forms to opening hours at the libraries.

**At PayPoints**

To make payments for rent and council tax, at post offices and any location displaying the PayPoint sign.

**By email:** [onestoprefurbishment@croydon.gov.uk](mailto:onestoprefurbishment@croydon.gov.uk)



**18 to 26 October**

**croydon  
ecoglobeexpo 2008**

## Captivating & Educational

This October, Croydon's eco expo will inspire and celebrate sustainable living.

Are you ready to play a key role in creating possible futures?

Can you help to create a sustainable community?

Finding answers to climate change is one of the greatest challenges of our century, so come and be a part of these powerful events.

Eco expo gets off to a dynamic start with an extreme sports event, displaying alternative and freestyle sports, in the Whitgift Shopping Centre.

Exhibitions, eco markets, fashion shows, workshops and much more. See the October edition of *Your Croydon* for full details. [www.croydonexpo.com](http://www.croydonexpo.com)







# Time called on gateway pub

**Renowned local photographer Frazer Ashford raises a glass to a much-missed landmark**



The Cunningham public house was once the gateway to New Addington, especially before Fieldway was developed.

In the early days of New Addington, Lodge Lane was but a narrow country lane and the first building encountered on the journey up from Kent Gate Way was The Cunningham, standing on the left at the junction of King Henry's Drive and Parkway.

The large, traditionally-designed pub stood guard over those entering the newly-built New Addington, but times and trade patterns changed, and the public house became too big for its own good.

As with many similar buildings, it slowly fell into disrepair, while still maintaining a bar service, but eventually the pub closed its doors for the last time.

Since then, the building has been demolished and the land lies empty after several failed planning applications.

Whatever is eventually built, the new owners of the site must acknowledge its unique gateway position.

While it is commonly accepted that a new pub is highly unlikely to be occupying the site, we should at least raise a glass to the lost icon that was The Cunningham.

For more examples of Frazer's work, visit [www.frazerashford.com](http://www.frazerashford.com)

**As with many similar buildings, it slowly fell into disrepair, while still maintaining a bar service, but eventually the pub closed its doors for the last time.**


**The large, traditionally-designed pub stood guard over those entering the newly-built New Addington, but times and trade patterns changed, and the public house became too big for its own good.**


# Dates for your diary

## Council

Deadlines for public questions for forthcoming full council meetings (all start at 6.30pm) Noon on the relevant deadline date.

### Meeting

 Monday, 6 October

 Monday, 1 December

### Deadline

Monday, 22 September


Monday, 17 November

To submit a question (maximum number of words: 50) for consideration at a full council meeting, email it to [council.questions@croydon.gov.uk](mailto:council.questions@croydon.gov.uk); fax it to **020 8760 5657**; print and complete the form at [www.croydon.gov.uk/councilquestion](http://www.croydon.gov.uk/councilquestion) and post it to Questions for the council, Democratic and legal services, Taberner House, Park Lane, Croydon CR9 3JS; or call **020 8726 6000 extn 63876**

## Scrutiny

Deadlines for the forthcoming scrutiny and overview committee public question sessions. Noon on the relevant deadline date.

### Meeting

 9 September Scrutiny and overview

16 September Community services

7 October Children, learning and leisure

### Deadline

1 September

8 September

29 September

### Cabinet Member

Cllr Gavin Barwell (resources and customer services)

Cllr Jason Perry (planning)

Cllr Steve Hollands (culture and sport)

To submit a question (maximum number of words: 50) to the cabinet member detailed above, email it to [scrutiny.public.questions@croydon.gov.uk](mailto:scrutiny.public.questions@croydon.gov.uk); fax it to **020 8760 5657**; post it to Scrutiny public questions, Democratic and legal services, Taberner House, Park Lane, Croydon CR9 3JS; or call **020 8726 6000 extn 62529 or 62315**.

## Neighbourhood Partnership

Neighbourhood partnership meetings (all start at 7.30pm)


### Meeting

### Group

### venue

10 September South Norwood & Selhurst

South Norwood Baptist Church, Oliver Avenue

 17 September Sanderstead, Croham & Selsdon and Ballards

St John the Divine, Upper Selsdon Road, Selsdon

23 September Purley & Kenley

Christ Church Hall, Brighton Road, Purley

For information on Neighbourhood Partnerships, visit the website at [www.croydononline.org/neighbourhood\\_partnerships/](http://www.croydononline.org/neighbourhood_partnerships/), email [neighbourhood.partnerships@croydon.gov.uk](mailto:neighbourhood.partnerships@croydon.gov.uk), write to Neighbourhood Partnerships, Democratic and legal services, Taberner House, Park Lane, Croydon CR9 3JS or call **020 8726 6000 extn 62564 or 62811**. Please note corrected venue for 10 September meeting.

## Croydon Community Police Consultative Group Partnership

Meetings of the Croydon community police consultative group are held in the Council Chamber of the Town Hall. All are open to the public and begin at 6.30pm. For further information, go to [www.croydononline.org/ccpcg](http://www.croydononline.org/ccpcg)

**Forthcoming meeting dates are:** Wednesday, 17 September; Tuesday, 25 November

Details of all Croydon Council meetings can be found on the council website at [www.croydon.gov.uk/meetingsofthecouncil](http://www.croydon.gov.uk/meetingsofthecouncil)

 These meetings are to be transmitted using webcasting; Neighbourhood Partnership meetings are not webcast live. They can be viewed at [www.croydon.ukcouncil.net/site/webcasts.php](http://www.croydon.ukcouncil.net/site/webcasts.php)



# What's On

[www.croydon.gov.uk/leisure](http://www.croydon.gov.uk/leisure)

# September 08

Croydon Clocktower, Katharine Street, Croydon

Ticket office: tel:020 8253 1030

Email: [ticketoffice@croydon.gov.uk](mailto:ticketoffice@croydon.gov.uk)

Text: 07771 837121

## DAVID LEAN – SEPTEMBER 2008

Elegy (15)

Lou Reed's Berlin (12A)

Married Life (PG)

Miss Pettigrew Lives for a Day (PG)

Elite Squad (18)

The Passionate Friends (PG)

Mamma Mia! (PG)

Summer Hours (12A)

Standard Operating Procedure (15)

The Fox and the Child (U)

Angel (15)

In Bruges (18)

The Duchess (12A)

Somers Town (12A)

Bandit Queen (18)

### Children's & Family Films

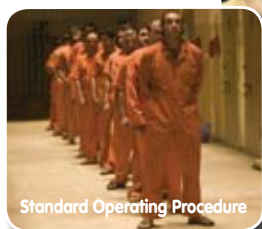
Barnyard (PG)

Boo, Zino and The Snurks (U)

The Adventures of Greyfriars Bobby (PG)

Over the Hedge (U)

The Chronicles of Narnia: The Lion, the Witch and the Wardrobe (PG)



Standard Operating Procedure

Angel

## Museum of Croydon exhibition

### The Art of Dr. Seuss

Until 20 September 11am- 5pm

Dr. Seuss has been delighting children and helping them learn to read for more than 50 years with his unique combination of hilarious stories, zany pictures and riotous rhymes. However, his "secret art" gives us an insight into his private thoughts and inspirations and shows us artworks he rarely, if ever, exhibited during his lifetime.



Discover all this and more throughout this special exhibition featuring an incredible range of prints, poetry, advertisements, cartoons, magazine cover designs, secret art and "unorthodox taxidermy" sculpture from the world's most celebrated author of children's literature.

Families can discover Dr. Seuss anew in our special Dr. Seuss Reading Room where they can relax on a beanbag with a book. Look out for the exciting Seussian-linked activities in the Clocktower and a Croydon library near you.

Exhibition brought to you by the Animation Art Gallery – [www.ArtyYouGrewUpWith.com](http://www.ArtyYouGrewUpWith.com)™ & © 1957 Dr. Seuss Enterprises, L.P. All Rights Reserved The Art of Dr. Seuss: retrospective and international touring exhibition



## Live events at the Clocktower

### Get The Blessing

Friday 19 September - Time to be confirmed

Featuring artists from groups including Portishead and Goldfrapp, the catchy, rocking tunes will be a hit with anyone who enjoyed Polar Bear's recent sell-out performance at the Clocktower.

£12 (£9 concessions)

### Cypher

Wednesday 24 September - 7.30-8.25pm

To celebrate its 10th anniversary, British Indian dance company Angika presents a new work performed by six female Bharatanatyam dancers.

Cypher will be performed as a double bill with the critically acclaimed Ether.

£10 (£7.50 concessions; £5 for 14-19 year olds)

## Guided walks in September

### Saturday 6 September

Stories on Addington Hills  
10.30am, car park Addington Hills, next to Chinese Restaurant

### Sunday 7 September

Friends of Selsdon Wood  
Open Day  
Noon - 4pm, Selsdon Wood Nature Reserve car park

### Saturday 20 & Sunday 21 September

Heathfield Ecology Centre  
Green Fair  
10am - 4pm both days,  
Heathfield Call 07919 652723 for a detailed programme.

### Sunday 21 September

History and nature of Farthing Downs  
2pm, Farthing Downs car park

### Saturday 27 September

Seeds and fruits of Littleheath  
10am, junction Queenhill and Littleheath Roads

### Sunday 28 September

Go LOOPy in Happy Valley & Farthing Downs, 2pm, Fox pub bus stop, Coulsdon Road

This is not a circular walk – it is recommended to use the public transport connections at either end. Part of the London Walking Weekend, 27 & 28 September, [www.walklondon.org.uk](http://www.walklondon.org.uk)

For further information of these and other walks and wildlife, go to [www.croydon.gov.uk/leisure/events](http://www.croydon.gov.uk/leisure/events) or call the community partnership officer on 020 8726 6900 ext 64952

# For Croydon Council services online visit the website at [www.croydon.gov.uk](http://www.croydon.gov.uk)

## We're making it easier for you to contact us

Most of the work we do for you can be grouped in to just a dozen areas. If you prefer to call, dial one of our 12 distinct phone numbers – each of which will be answered by staff with specialist knowledge.

You can get straight through to someone who really understands your specific needs by calling the appropriate number from the table below.

If you're not sure who you need to speak to, call our general enquiries number – **020 8726 6000**.



<b>Housing</b>	<b>020 8726 6100</b>	For all council tenancy issues, housing options and private sector housing enquiries.
<b>Environmental Reporting</b>	<b>020 8726 6200</b>	For reporting pests, dead animals, litter, dog mess, leaves, graffiti, noise, missed rubbish collection and fly-tipping, to arrange bulky waste collections and get information about trade waste and recycling.
<b>Registration Services</b>	<b>020 8726 6300</b>	To notify change of address, arrange for the registration of births, marriages and deaths, find out about Croydon crematorium and cemeteries, arrange to attend a citizenship ceremony and get information about election matters.
<b>Children, Youth, Families Schools</b>	<b>020 8726 6400</b>	For information and assistance concerning child protection, drug and alcohol services, adoption and fostering, children with a disability and other family social services issues.  For information about school places, Early Years and childcare, special needs education, general education enquiries, bullying and harassment, student loans, youth services and making complaints about education.
<b>Social Services for Adults</b>	<b>020 8726 6500</b>	For information and assistance concerning homecare, residential care, drug and alcohol services, mental health, domestic violence, learning disabilities and physical disabilities (including sensory impairment).
<b>Business Advice &amp; Council Partners</b>	<b>020 8726 6600</b>	For business advice (for rates contact Revenues and Benefits) and working in partnership with the council.
<b>Life in the Community</b>	<b>020 8726 6700</b>	For consumer advice, health and safety, crime and disorder, antisocial behaviour and harassment issues.
<b>Planning &amp; Building Control</b>	<b>020 8726 6800</b>	For advice and application information on planning and building control issues.
<b>Leisure &amp; Continuing Education</b>	<b>020 8726 6900</b>	For information and assistance concerning libraries, parks, sports and leisure centres, leisure events, Croydon Adult Learning and Training (Calat) and further education.
<b>Revenues &amp; Benefits</b>	<b>020 8726 7000</b>	For advice and applications on housing and council tax benefits, business rates and other benefits, payment of council tax.
<b>Streets &amp; Transport</b>	<b>020 8726 7100</b>	For reporting street lighting, street cleaning issues, road damage and safety, trees, abandoned vehicles and parking issues; and advice on supported travel services.
<b>General Enquiries</b>	<b>020 8726 6000</b>	For 'Who do I contact?' enquiries, asking for someone by name, general information requests, council job vacancies, council and community meetings information and language support services.
<b>Minicom</b>	<b>020 8760 5767</b>	For hearing impaired customers.